

## Personal Protective Equipment (PPE) for service and support

### Issue

We have received several inquiries about the overall readiness of Aristocrat personnel to protect themselves and others when performing general service activities on a customer premises.

The information outlined in this notice applies to our Class 2, Class 3, and VLT-supporting EGMs.

| Personal Protective Equipment recommendations |                |  |
|---|----------------|--|
| Face protection                               | Eye protection | Hand protection                              |
| Cloth face covering                           | Eye glasses    | Elite Blue Nitrile gloves (disposable)       |
| Particulate mask                              | Eye goggles    | Industrial Black Nitrile gloves (disposable) |
| N-95 respirator mask                          | Face shield    | Work gloves (washable)                       |

**Note** If PPE designated for reuse (face coverings, eye protection, gloves), all the precautionary measures around proper handling, storage, and cleaning will be followed before each use.

### Resolution

To ensure that all Aristocrat personnel are familiar with safety practices in public spaces, all staff will participate in training courses regarding general facts about COVID-19, social distancing, practical hygiene, and the use of PPE while conducting service.

Be advised, Aristocrat does not endorse any manufacturer, brand, or type of mask, shield, or glove to be resistant against COVID-19 or any other infectious diseases. The information provided for the sole purpose of addressing precautionary measures to take while offering service to Aristocrat equipment. For details about COVID-19, you can review the CDC website at [www.cdc.gov](http://www.cdc.gov).

Aristocrat requests that all customers impacted by this notification contact their internal controls (gaming authority) to review and determine the best approach for ongoing support.

Questions about this notice can be directed to the ATI NSSC at [ati.nssc@aristocrat](mailto:ati.nssc@aristocrat) or (800) 482-3723.